

NICOL HUGHES - COLDWEB

ONLINE ORDERING APP

COLDWEB APP INSTRUCTIONS

- 1 Download 'Coldweb' App from App Store (IOS or Android)
- 2 Input Authentication Code "Nicol" and click 'Activate'
- 3 Click 'Accept' Terms and Conditions
- 4 **Customer Id** = Your account code eg. ABB001
- 5 **Password** = the same as your online ordering password. If you are not set up for online order just call telesales and we can activate and set up your password in seconds.
- 6 Click 'Login'
- 7 Click 'Download' (This downloads your order history into the App)
- 8 There are **5 options** at the bottom of the screen :
 - 1 **HOME** – Shows Nicol Hughes information and offers
 - 2 **ORDER CARD** – Shows your personal order card, click + to order a product
 - 3 **CATEGORIES** – Allows you to view/order any product in a particular category
 - 4 **SEARCH** – Allows you to input a product name and search for it
 - 5 **BASKET** – Allows you to review the products you have ordered and checkout
- 9 When you have finished using the App the **logout** button is situated in the top right hand corner of the **Home** page screen
- 10 Every time you log in you will be asked to **download**, you should always do this as it only takes seconds and updates your order history on the App.



Order online until midnight for next day delivery, 7 days per week, using the **NICOL HUGHES -COLDWEB APP.**

For further information, or to set up your **Online Ordering** account, please contact telesales on **01244 390929.**